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I hereby the Unite	corlify that this d States Patent	сопевропоелие, totaling 7 pages Including recited attachments, is be I and Trademark Office at facsimila no.: 571-279-8300 (Cenyral number	ing facsimile transmitted to	HOFER
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	1	IN THE UNITED STATES PATENT AND TRA	ADEMARK OFFICE	
In re	Appin. of:	Eric A. Portman et al.		
Appln	. No. :	10/751,022	Examiner: Not Yet KN	lown
Filed:		January 2, 2004	Art Unit: 2645	
For:		DIRECTORY ASSISTANCE WITH MULTI- MODAL CALLBACK	Conf. No. 3692	
<u>Attorn</u>	iey Docket	No: 10022/325		
Commi P. Q. B	STOP AMEN Issioner for P Iox 1450 dria, VA 223	Patents	TRANSMITTAL	
Sir:				
Attach	ed is/are:			
	Second Supp duplicate – 2	plemental Information Disclosure Statement (3 pgs.); PT pgs.)	O Form 1449 (2 pgs.); Transi	mittal (in
	lculation:			
⊠ 1	No additiona	l fee is required.		

		petition or processing fee in an amount of \$ under 37 C.F.R. § 1.17(). In additional filing fee has been calculated as shown below:									
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	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'i Fee	or	Rate	Add'l Fee		
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An extension fee in an amount of \$_____for a _____month extension of time under 37 C.F.R. § 1.136(a).

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×	The Director is hereby authorized to charge payment CFR § 1.16 and any patent application processing fer (including any extension fee required to ensure that overpayment, to Deposit Account No. 23-1925. A column control of the count No. 23-1925.	es ui this	nder 37 C paper is 1	FR § 1.17 timely file	associated wited), or to credit	th this	paper

DEC 22, 2005

Small Entity.

Sanders N. Hillis (Reg. No. 45,712)

Respectfully submitted

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE In re Appin. of: Eric A. Portman et al. Appin. No.: 10/751,022 Filed: January 2, 2004 For: DIRECTORY ASSISTANCE WITH MULTI-MODAL CALLBACK Attorney Docket No: 10022/325 MAIL STOP AMENDMENT Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450 TRANSMITTAL Sir. Attached Islane: Second Supplemental Information Disclosure Statement (3 pgs.); PTO Form 1449 (2 pgs.); Transmittal (in duplicate − 2 pgs.) No additional fie is required. Small Entity. An extension fee in an amount of \$month extension of time under 37 C.F.R. § 1,136(a). A petition or processing fee in an amount of \$under 37 C.F.R. § 1.17(). An additional filing fee has been calculated as shown below: Claims Remaining	I he	reby Unite	certify that this	: Mrtagno	ndence +	ACSIMILE TRANSMIS ofeling 7 pages including fice at facsimile no.: 57					ensm dete:	iltted to	BRINK
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE In re Appln. of: Eric A. Portman et al. Appln. No.: 10/751,022 Filed: January 2, 2004 For: DIRECTORY ASSISTANCE WITH MULTI- MODAL CALLBACK Attorney Docket No: 10022/325 MAIL STOP AMENDMENT Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450 TRANSMITTAL Sir. Attached is/are: Second Supplemental Information Disclosure Statement (3 pgs.); PTO Form 1449 (2 pgs.): Transmittal (in duplicate – 2 pgs.) Fee calculation: No additional fee is required. Small Entity. An extension fee in an amount of \$month extension of time under 37 C.F.R. § 1,136(a). A patition or processing fee in an amount of \$month extension of time under 37 C.F.R. § 1,136(a). A patition or processing fee in an amount of \$month extension of time under 37 C.F.R. § 1,136(a). A patition or processing fee in an amount of \$month extension of time under 37 C.F.R. § 1,136(a). An additional filting fee has been calculated as shown below: Claims Remaining Highest No. Present Rate Addil Fee or Rate Addil Fee Total Minus Total	Date	: _0	ecember 22, 200	05_Namo	: <u>Deanna</u>	L. Hasior	_8ignsture	<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	lanna	-A.T	E	lu	GILSO
Appln. No.: 10/751,022 Filed: January 2, 2004 For: DIRECTORY ASSISTANCE WITH MULTI-MODAL CALLBACK Attorney Docket No: 10022/325 MAIL STOP AMENDMENT Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450 TRANSMITTAL Sir. Attached is/are: Second Supplemental Information Disclosure Statement (3 pgs.); PTO Form 1449 (2 pgs.); Transmittal (in duplicate - 2 pgs.) Fee calculation: No additional fee is required. Small Entity. An extension fee in an amount of \$				IN TH	E UNII	TED STATES P	ATENT	A	ND TRA	DEMAR	ΚO	FFICE	ALIUN
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Fee payment: Please charge Deposit Account No. 23-1925 in the amount of \$. A copy of this Transmittal is enclosed for this purpose. The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925. A copy of this Transmittal is enclosed for this purpose						,		\perp	x 100=			x \$200=	
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Certificate Under 37 CFR 1.8

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office Central Facsimile Number, 571-278-8300, on December 22, 2005.

Deanna L. Hasler

PATENT Our Case No. 10022/325

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)
) Group Art Unit 2645
Eric A. Portman et al.)
) Examiner: Not Yet Known
Serial No.: 10/751,022)
P1 1 1 0 0004)
Filed: January 2, 2004)
E DIDECTORY AGRICUANCE NUMBER	?
For: DIRECTORY ASSISTANCE WITH)
MULTI-MODAL MESSAGING)

SECOND SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56, it is respectfully requested that this Second Supplemental Information Disclosure Statement be entered and the documents listed below and on the attached Form PTO-1449 be considered by the Examiner and made of record. Copies of the listed documents required by 37 C.F.R. § 1.98(a)(2), if any, are enclosed for the convenience of the Examiner. The references now cited are the following:

No.	<u>Name</u>	<u>Date</u>
5,561,769	Kumar et al.	10/01/1996
5,675,507	Воро, П	10/07/1997
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Serial No. 10/751,022		Filed: January 2, 2004
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BRINKS

In accordance with 37 C.F.R. § 1.97(g),(h), this Second Supplemental Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed to be an admission that the information cited is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).

Serial No. 10/751,022

Filed: January 2, 2004

This Second Supplemental Information Disclosure Statement is being filed before the mailing of the first Office Action on the merits and no certification under 37 C.F.R. §1.97(e) or fee under 37 C.F.R. §1.17(p) is required.

No item of information contained in this Second Supplemental Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Second Supplemental Information Disclosure Statement was known to any individual designated in § 1.56(c) more than three months prior to the filing of this Second Supplemental Information Disclosure Statement.

Applicant(s) respectfully request that the listed documents be made of record in the present case.

Respectfully submitted,

Sanders N. Hillis

Attorney Reg. No. 45,712 Attorney for Applicant

SNH/dlh

BRINKS HOFER GILSON & LIONE

CUSTOMER NO. 33391

Telephone: 317-636-0886 Facsimile: 317-634-6701

PAGE 06/07

PTO/SB/08A (08-00)
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Approved for use through 10/31/2002, OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
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Substitute for face 44404 (DTO	Complete if Known		
Substitute for form 1449A/PTO	Application Number	10/751,022	
INFORMATION DISCLOSURE	Filing Date	January 2, 2004	
STATEMENT BY APPLICANT	First Named Inventor	Eric A. Portman et al.	
O'ATEMENT DI AFFEICANT	Group Art Unit	2645	
(use as many sheets as necessary)	Examiner Name	Not Known	
Sheet 1 of 2	Attorney Docket Number	10022/325	

U.S. PATENT DOCUMENTS

		U.S. Paten	t Document			Pages, Columns, Lines,
Examiner Initials*	Cite No. 1	Number_	Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Where Relevant Passages or Relevant Figures Appear
	1	5,561,769		Kumar et al.	10/01/1996	
	2	5,675,507		Bobo, II	10/07/1997	
	3	5,850,517		Verkler et al.	12/15/1998	
	4	5,870,549		Bobo, II	02/09/1999	
	5	6,052,367		Bowater et al.	04/18/2000	
	6	6,119,167		Boyle et al.	09/12/2000	
	7	6,138,158		Boyle et al.	10/24/2000	
	8	6,157,941		Verkler et al.	12/05/2000	· <u>·</u>
	9	6,161,139		Win et al.	12/12/2000	
	10	6,181,781	B1	Porter et al.	01/30/2001	
	11	6,182,142	B1	Win et al.	01/30/2001	· · · · · · · · · · · · · · · · · · ·
	12	6,182,144	B1	England	01/30/2001	
	13	6,249,291	B1	Popp et al.	06/19/2001	· · · · · · · · · · · · · · · · · · ·
	14	6,263,358	B1	Lee et al.	07/17/2001	
	15	6,282,270	B1	Porter	08/28/2001	
_	16	6,301,245	B1	Luzeski et al.	10/09/2001	
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	18	6,393,467	B1	Potvin	05/21/2002	
	19	6,453,337	B2	Miller et al.	09/17/2002	
	20	6,516,316	B1	Ramasubramani et al.	02/04/2003	
	21	6,523,063	B1	Miller et al.	02/18/2003	
	22	6,721,288	B1	King et al.	04/13/2004	

EXAMINER	DATE	
SIGNATURE	CONSIDERED	

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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⁶ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ³ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449A/PTO			Application Number	10/751,022	
INFO	RMATION D	ISCLOSURE	Filing Date	January 2, 2004	
STATEMENT BY APPLICANT			Cient Name and Income and	Eric A. Portman et al.	
SIAI	CIVICIAI DI	APPLICANI	Group Art Unit	2645	
(us	e as many sheets	as necessary)	Examiner Name	Not Yet Known	,
Sheet	2	of 2	Attorney Docket Number	10022/325	

U.S. PATENT DOCUMENTS

<u> </u>		U.S. Patent D	ocument		5. (5.11 11 -	Pages, Columns, Lines
Examiner Initials*	Cite No. 1	Number	Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Where Relevant Passages or Relevant Figures Appear
	23	6,725,252	B2	Himmel et al.	04/20/2004	
	24	6,728,758	B2	Sato	04/27/2004	
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	26	6,782,419	B2	Tobita et al.	08/24/2004	
	27	6,820,204	B1	Desai et al.	11/16/2004	
	28	6,826,407	B1	Helferich	11/30/2004	·
-	29	6,826,692	B1	White	11/30/2004	
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	31	6,907,112	B1	Guedalia et al.	06/14/2005	· · · · · · · · · · · · · · · · · · ·
	32	6,912,582	B2	Guo et al.	06/28/2005	"
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	36	2002/0107925	A1	Goldschneider et al.	08/08/2002	
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FOREIGN PATENT DOCUMENTS

I SILEIGHT ATENT DOGGHENTO											
Examiner Initials*	Cite	Fore Office 3	eign Patent Document Kind Code ⁵ Number ⁴ (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	⊤ 0				
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EXAMINER INITIAL	NON PATENT LITERATURE DOCUMENTS (Include name of author, title of the article (when appropriate), title of the item (book, magazine, journal, serial,		
	symposium, catalog, etc.), date page(s), volume-Issue number(s), publisher, city and/or country where published.		

EXAMINER	DATE CONSIDERED	
SIGNATURE	S. TE CONOIDE TEL	

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^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ³ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. "Applicant is to place a check mark here if English language Translation is attached.